



The National Maternity Hospital

Vita Gloriosa Vita ~ Life Glorious Life

EVERY DAY IS
PATIENT SAFETY
DAY

IMPLEMENTING CRITICAL HEALTHCARE RISK MANAGEMENT SYSTEMS USING CLOUD-BASED TECHNOLOGY APPLICATIONS



ACKNOWLEDGEMENTS

- ✓ The Scientific Committee, Patient Safety Conference 2020, Cyprus.
- ✓ Prof. Shane Higgins, Master, National Maternity Hospital, Ireland.
- ✓ Mr. Vangelis Demosthenous, Kratis Training and Consulting, Cyprus.
- ✓ Ms. Ellie Christodoulides, Kratis Training and Consulting, Cyprus.
- ✓ Ms. Stella Evaggelou and Ms Marina Nikolaou, IMH, Cyprus.
- ✓ Quality, Risk and Patient Safety Team, National Maternity Hospital, Ireland.

Mrs. Ciara Feeney, long suffering wife - *my inspiration...*

OBJECTIVES "HITTING THE SPOT"...

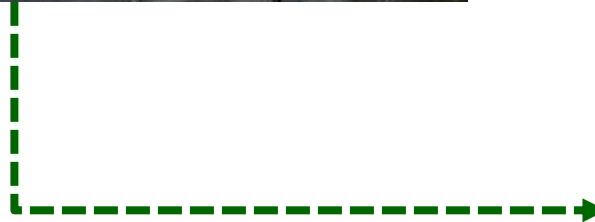


- ✓ Emphasizing the importance of proper Patient Safety mgmt.
- ✓ Discuss Patient Safety management systems.
- ✓ *Empowering Patient Safety culture in Cyprus.*

WHERE I WORK: NATIONAL MATERNITY HOSPITAL



- ✓ Single location, est. 1894.
- ✓ National tertiary referral centre.
- ✓ <9,000 births/year (*largest in EU*).
- ✓ <9,000 gynae appts./year.
- ✓ ~820 staff.
- ✓ Treat, teach and research.



5 - 7 years time...



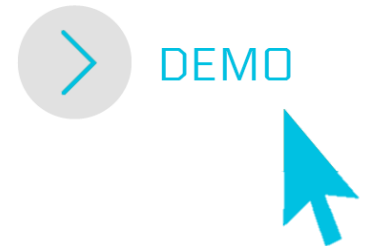
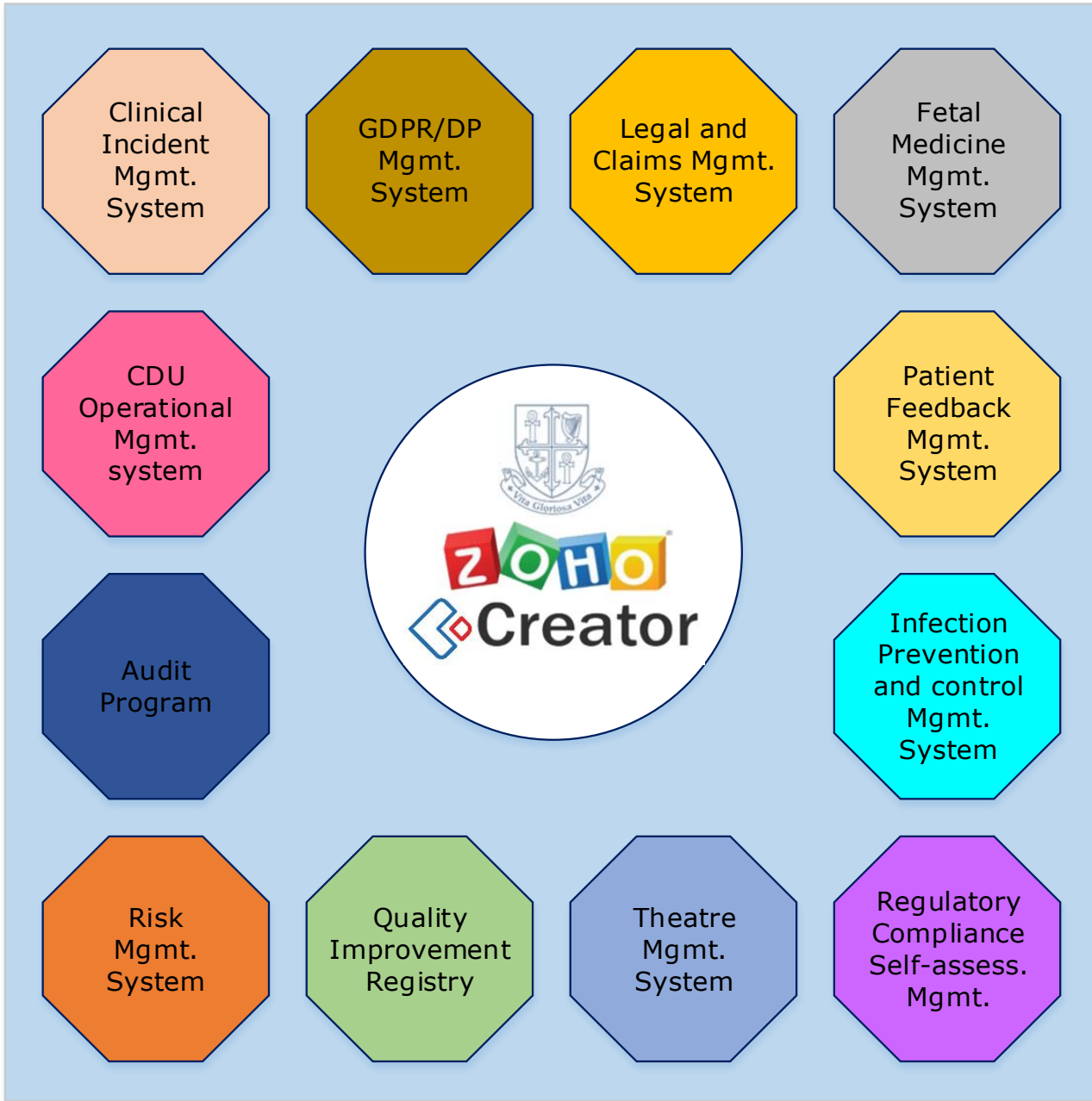


**WE WANT TO BE DATA-DRIVEN
FOR PATIENT SAFETY -
FACT-BASED DECISION-MAKING**

WE USE...



- ✓ **Secure, permission-controlled**, cloud software allowing the NMH to **custom-build** QRPS applications (Apps.) *with ease*.
- ✓ **Real-time data**: anywhere, anytime, any device, any browser.
- ✓ 2 roles:
 - **App. Creator** (Owner).
 - **App. Users** (App. "Customers").
- ✓ Apps are created with 3 core components (*one or more*):
 1. **"Forms"**: collect and store our data.
 2. **"Reports"**: "visualises our data.
 3. **"Pages"**: customizes browser views.



A TAKEAWAY FROM PROFESSOR AVEDIS DONABEDIAN...



“Systems awareness and systems design are important for health professionals, *but are not enough*. They are enabling mechanisms only... Ultimately, *the secret of quality is love*. You have to *love your patient* you have to *love your profession*... If you have love, you can then work backward to monitor and improve the system.”

WE **NEED** TO SHARE AND LEARN **SO MUCH**
MORE!

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