


Can we improve patient safety by learning from excellence?

A new approach to incident reporting



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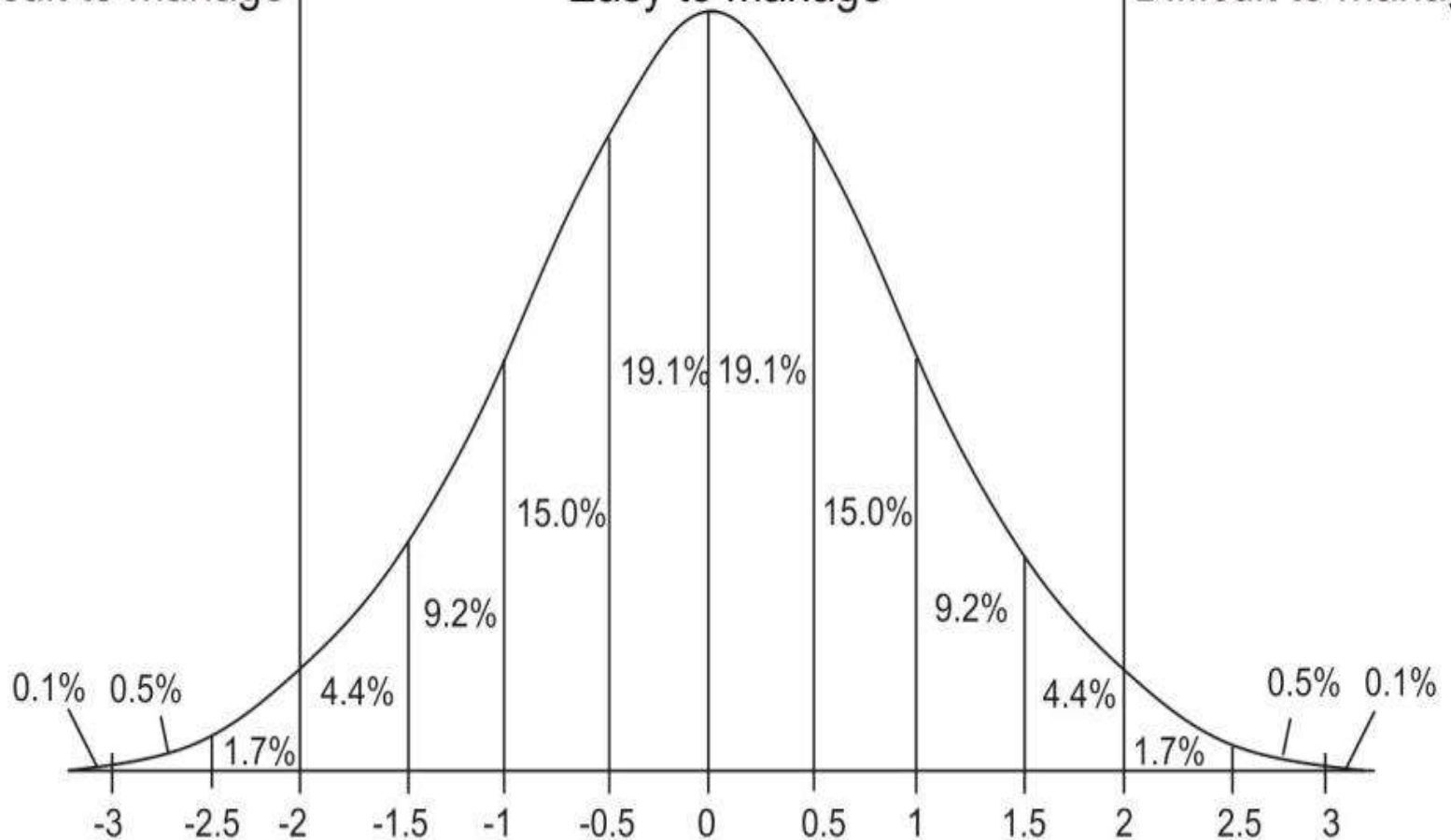


@DrKanaris

Easy to see
Complicated aetiology
Difficult to change
Difficult to manage

'Difficult' to see
Uncomplicated aetiology
Easy to change
Easy to manage

Easy to see
Complicated aetiology
Difficult to change
Difficult to manage



Safety focus:
Accidents & Disasters

Generally ignored or unknown

Gratefully accepted



"Trying to understand safety by only looking at incidents is like trying to understand sharks by only looking at shark attacks!"

Bob Wears

Always chek four speling
mistreaks

$$1+1=2$$

$$2+2=4$$

$$3+3=7$$

$$4+4=8$$

$$5+5=10$$

Page
F

Date of Birth
06/02/86

Result

B(b)
A*(a*)

A*(a*)
A*(a*)
A*(a*)
A*(a*)

- 1** Morrisons axes 3,000 managers in shake-up
- 2** Royal Marine critically injured on exercise
- 3** 'Increased likelihood' of new virus reaching UK
- 4** Lockdowns rise as China tries to control virus
- 5** Vesuvius eruption 'turned man's brain to glass'
- 6** Formal complaint lodged against John Bercow
- 7** Jessica Simpson reveals childhood sexual abuse
- 8** How much privacy can Harry and Meghan expect?
- 9** 'True pioneer' World War Two veteran dies aged 108
- 10** Derbyshire 'devastated' after her TV show is cut

Negativity Culture

Adverse Event

Never Event

Critical Incident

RI (Serious Incident Requiring Investigation)

Risk

Error



First Victim

Second Victim





Third Victim

Describe
Excellence



The Short Warwick-Edinburgh Mental Well-being Scale (SWEMWBS)

**Below are some statements about feelings and thoughts.
Please tick the box that best describes your experience of
each over the last 2 weeks**

STATEMENTS	None of the time	Rarely	Some of the time	Often	All of the time
I've been feeling optimistic about the future	1	2	3	4	5
I've been feeling useful	1	2	3	4	5
I've been feeling relaxed	1	2	3	4	5
I've been dealing with problems well	1	2	3	4	5
I've been thinking clearly	1	2	3	4	5
I've been feeling close to other people	1	2	3	4	5
I've been able to make up my own mind about things	1	2	3	4	5

Who did Something Excellent?

Where ?

When ?

Lesson we can learn?

Letters Sent to nominee/nominatee

Compassion

Empathy

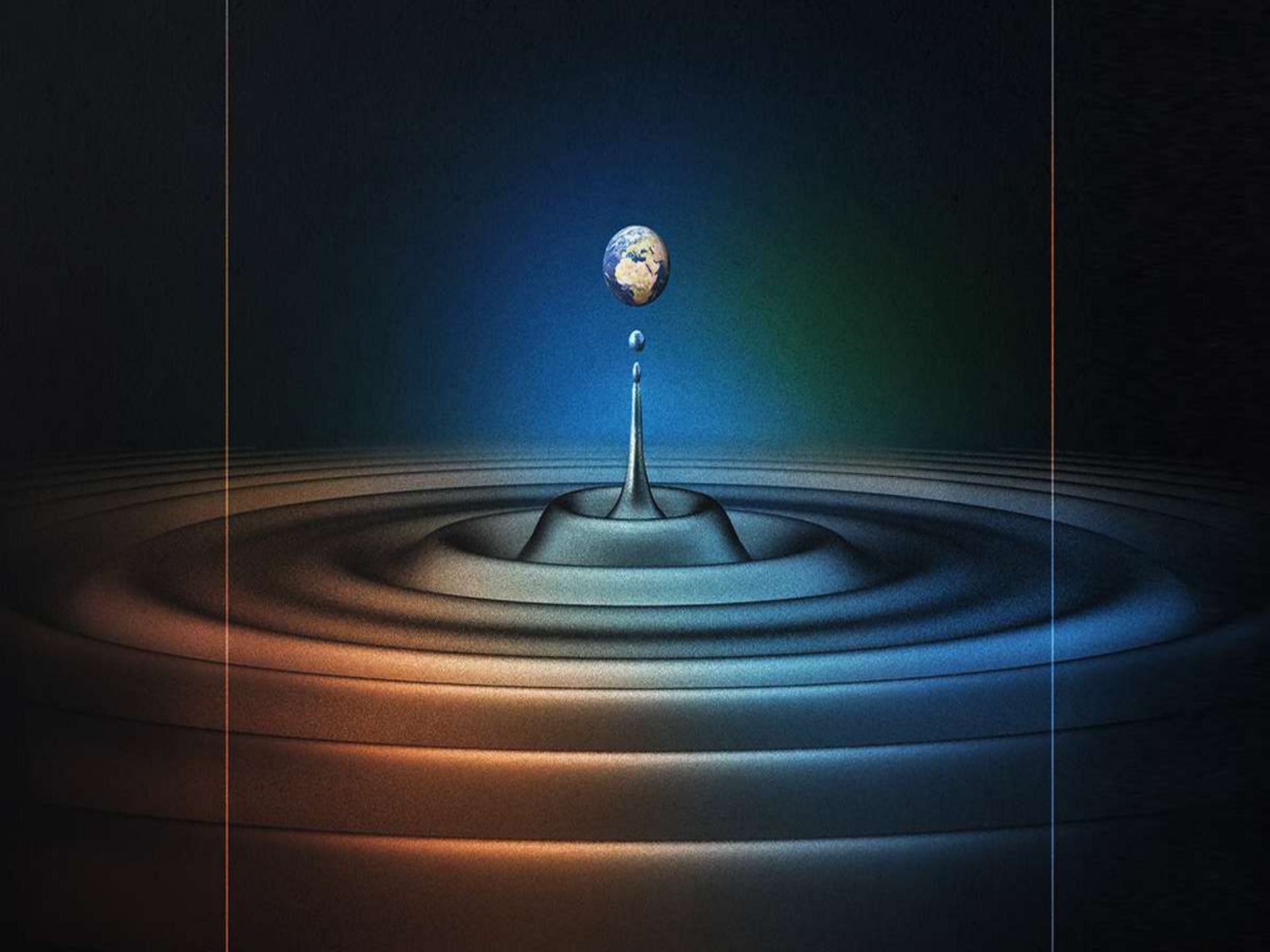
Looking after team morale

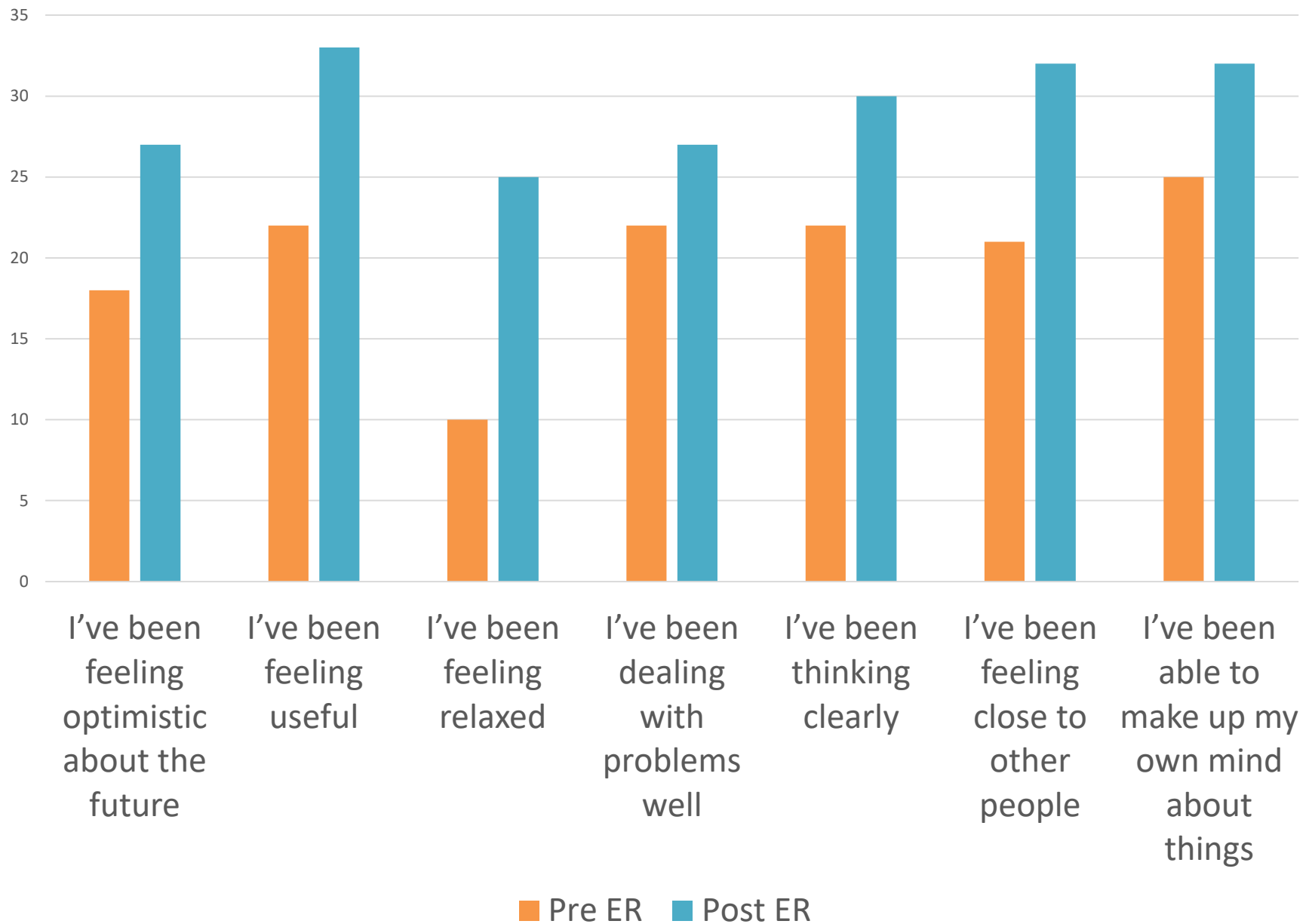
Going above and beyond call of duty


Prescription Errors

Central Line Infection Prevention

Intubator Associated Pneumonia Preventi





A top-down photograph showing four hands of different skin tones cupping a bright red heart. The hands are positioned in a circle around the heart, with fingers slightly curled. The background is a blue wooden surface with horizontal planks and a distressed, peeling paint texture.

**Kind words can be
short and easy to
speak, but their
echoes are truly
endless.”**

Mother Teresa.